



## LE HUNG TIN

Software Developer

July 19, 2000

Male

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<https://lehungtin11.pages.dev/>

### SUMMARY

Software developer with more than 2 years experience in web & app technologies.

### SKILLS

- JavaScript
- HTML5
- CSS
- MySQL
- RESTful-API
- PHP
- AI Coordinator
- Git work-flow
- Low-Code



### WORK EXPERIENCE

#### SOFTAVIEW (10 MEMBERS)

JUL 2024 - PRESENT

Full-Stack Developer

- Single-handedly developed and maintained the company's internal real estate management platform, fully digitizing operations for 50+ users and replacing Excel/paper-based workflows.
- Led full digital transformation of daily workflows, doubling team productivity and cutting processing time by over 50%.
- Directly gathered requirements from end-users and stakeholders, delivering new features weekly.
- Managed the entire project lifecycle solo – from requirements and design to development, deployment, and ongoing support/maintenance.

#### INTERNATIONAL DISTRIBUTION CORPORATION (30 MEMBERS)

OCT 2022 - MAR 2024

Joget Low-Code Developer (Full-Stack)

- Developed and integrated a real-time Live Chat module into the Joget Low-Code (CRM and Call) Center systems utilizing a range of technologies including Omnichannel API, Javascript, WebSockets, RabbitMQ, .NET, Docker, and Nginx, enhancing communication capabilities.
- Streamlining the communication process and integration of the 3CX softphone into the website, enabling call functionalities through WebRTC (SIPJS) and CTI (Plugin Socket).
- Leveraged ReactJS, .NET, Docker, and more to build, update, and seamlessly integrate a Video Call (Zoom) module into the Joget Low-Code (CRM, Telesales center, Debt Collections center, and Ticketing systems), facilitating efficient remote interactions.
- Proficiency in code maintenance, debugging, and system operations, ensuring high reliability and performance across projects.
- Experience working directly with clients in the banking and stock exchange sectors, tailoring solutions to meet their unique requirements and challenges.



### HONORS & AWARDS

IDB - Outstanding employee of the year in 2023

JAN 2024

Softaview - System Development Specialist of the Year 2025 for outstanding contributions to system optimization and performance

JAN 2026



### EDUCATION

#### HUNG VUONG UNIVERSITY HO CHI MINH CITY

SEP 2019 - OCT 2023

Specialization: IT Software

Bachelor's degree with GPA: 2.9/4



### PROJECT

#### REAL ESTATE MANAGEMENT SYSTEM (1 MEMBERS)

JUL 2024 - PRESENT

Full-Stack Developer

- **Description:** Developed a comprehensive internal web platform for a real estate company, handling property management, e-learning, daily reporting, customer tracking, user

management...

- **Technology used:**

- + Front-end: Javascript, HTML & CSS, Google Map API...
- + Back-end: PHP, MySQL, phpMyAdmin...

- **Responsibilities:**

- + Optimized database queries and backend APIs to support high concurrent usage during peak sales periods, ensuring system stability and fast response times.
- + Developed and maintained a comprehensive internal real estate management platform serving 50+ sales agents, handling property listings, customer data, daily reports, and commission tracking.
- + Built automated daily/weekly/monthly reporting dashboards using real-time data, enabling management to monitor sales KPIs and performance accurately.
- + Implemented an in-house e-learning module for agent onboarding and system training.

**HOAN MY GENERAL HOSPITAL CRM (4 MEMBERS)**

**OCT 2022 - MAR 2024**

Joget Low-Code Developer

- **Description:** A system used by the client's operators to manage customers, users, contact histories, orders, customer feedbacks.
- **Technology used:**
  - + Front-end: Joget Low-Code, Bootstrap, JavaScript, JQuery, HTML.
  - + Back-end: C#, .NET, Java, Spring Boot, MySQL, PostgreSQL, RabbitMQ, 3CX, Omnichannel API (Freshdesk).
- **Responsibilities:**
  - + Communicate with client to clarify requirements. Build features and improvements based on the roadmap.
  - + Defining Git workflow and mentor new members of the team.

**TH TRUE MILK CRM (4 MEMBERS)**

**OCT 2022 - MAR 2024**

Joget Low-Code Developer

- **Description:** A system used by the client's operators to manage customers, users, contact histories, orders, customer feedbacks.
- **Technology used:**
  - + Front-end: Joget Low-Code, Bootstrap, JavaScript, JQuery, HTML.
  - + Back-end: C#, .NET, Java, Spring Boot, MySQL, PostgreSQL, RabbitMQ, 3CX, Omnichannel API (Freshdesk).
- **Responsibilities:**
  - + Communicate with client to clarify requirements. Build features and improvements based on the roadmap.
  - + Defining Git workflow and mentor new members of the team.

**CRM FOR BANKING (4 MEMBERS)**

**OCT 2022 - MAR 2024**

Joget Low-Code Developer

- **Description:** Empowered operations staff with a comprehensive management tool for records, transaction verification, and customer interaction history, leveraging synchronized data retrieval from the bank's core systems. Integrated advanced voice and video calling features for enhanced communication.
- **Technology used:**
  - + Front-end: Joget Low-Code, Bootstrap, JavaScript, HTML, ReactJS, React Native
  - + Back-end: C#, .NET, Java, Spring Boot, MySQL, PostgreSQL, RabbitMQ, 3CX, NodeJS, Omnichannel API (Freshdesk).
- **Responsibilities:**
  - + Setup, manage and operate the system.
  - + Communicate with stakeholders (Manager & Operation Team) to create product roadmap. Build features and improvements based on the roadmap.
  - + Synchronize core and migrate old data from the banks.
  - + Integrated calling features (voice/video).

**DEBT COLLECTIONS CENTER (4 MEMBERS)**

**OCT 2022 - MAR 2024**

Joget Low-Code Developer

- **Description:** Automatically predict and routing calls to online debt collectors according to the script set by the manager. Also manage customers, contact histories, users, activities and handling voice and video call functionalities.

- **Technology used:**

+ Front-end: Joget Low-Code, Bootstrap, JavaScript, HTML, ReactJS, React Native  
+ Back-end: C#, .NET, Java, Spring Boot, MySQL, PostgreSQL, RabbitMQ, 3CX, NodeJS, Omnichannel API (Freshdesk).

- **Responsibilities:**

+ Setup, manage and operate the system.  
+ Communicate with stakeholders (Manager & Operation Team) to create product roadmap. Build features and improvements based on the roadmap.

**TELESALES CENTER (4 MEMBERS)**

**OCT 2022 - MAR 2024**

Joget Low-Code Developer

- **Description:** Implemented an automated call prediction and routing system to efficiently direct calls to online sales staff based on scenarios defined by management. Managed customer databases, contact histories, user profiles, and activities, while facilitating voice and video calling functionalities for seamless communication

- **Technology used:**

+ Front-end: Joget Low-Code, Bootstrap, JavaScript, HTML, ReactJS, React Native  
+ Back-end: C#, .NET, Java, Spring Boot, MySQL, PostgreSQL, RabbitMQ, 3CX, NodeJS, Omnichannel API (Freshdesk).

- **Responsibilities:**

+ Setup, manage and operate the system.  
+ Communicate with stakeholders (Manager & Operation Team) to create product roadmap. Build features and improvements based on the roadmap.

**METUBE (1 MEMBERS)**

**SEP 2022 - OCT 2022**

Developer

- **Description:** The website shares programming knowledge.

- **GitHub:** <https://github.com/lehungtin11/NodeJS>

- **Deploy:** <https://metubee.onrender.com/>

- **Technology used:** NodeJS, ExpressJS, MongoDB, SCSS, Mongoose, Handlebars